

Dear Parents and Carers,

Following the recent parent/carer survey, some parents and carers asked questions about how to support their child's use of their Chromebook. We hope that the information below is of use.

As a school, we take safeguarding and the appropriate use of Chromebooks very seriously. All student Chromebooks are enrolled in our central management system. This means that during the school day (08:30–15:30), the device can only be accessed using a student's school account. This ensures that filtering, monitoring, and safeguarding systems (including Impero and RM SafetyNet Go) are fully in place.

You will notice a message on the login screen stating that the Chromebook is *"managed by roundwoodpark.co.uk"*, confirming that these protections are active.

Use of Chromebooks at Home

Outside of school hours, Chromebooks allow additional flexibility and students may log in using personal Google accounts if they choose. While this enables wider use of the device, it also means that the school's restrictions and safeguards—such as filtering, monitoring, and activity reporting—do not apply in the same way. When a personal account is used at home, the device is no longer operating within the school-managed environment, and supervision becomes the responsibility of parents and carers.

For this reason, parental supervision and guidance at home are essential. A school device should be treated in the same way as any other internet-enabled device in your home.

We encourage all parents and carers to:

- Be aware of how and when their child is using their device
 - Keep devices in shared family spaces where possible
 - Talk regularly with their child about online safety and responsible use
 - Set clear expectations around screen time and appropriate content
-

Parental Controls and Support

You can put additional controls in place on Chromebooks used at home. One of the most effective ways to do this is by setting up **Google Family Link** to manage your child's personal Google account.

This allows you to:

- Set screen time limits
- Approve or restrict apps and websites
- Monitor activity where appropriate

If your child is not using Family Link, any restrictions (such as time limits or content filtering) would need to be set through your home broadband or Wi-Fi settings.

We recommend the following trusted guidance from **Internet Matters**, which provides straightforward, step-by-step advice for families. This includes guides for setting up Google Family Link and applying controls across most major internet providers:

<https://www.internetmatters.org>

(You may wish to explore their sections on parental controls, screen time, and online safety by age.)

Use of Multiple Profiles

If you would prefer to ensure that only the school account can be used, we are able to disable the ability to add additional user profiles on your child's Chromebook. This will prevent any non-school accounts from being added or accessed on the device. To request this, please complete the following form: <https://forms.gle/p8p3o77bWAaCbQy17>

Please note that this restriction will apply at all times, including evenings, weekends, and school holidays.

Even if this restriction is applied, we strongly advise that parents and carers continue to follow the guidance above to remain aware of how their child is using their device at home.

While school safeguarding systems will continue to operate within the school account, we are not able to provide detailed logs or a full history of your child's activity when the device is used outside the standard school environment.

Working Together

Keeping children safe online is a shared responsibility between school and home. While we provide safeguards and education during the school day, it is essential that parents and carers take an active role in supervising and managing their child's device use at home.

You can find this information and more on our website:

<https://roundwoodpark.co.uk/it-information/>

Thank you for your continued support.



Mr M Layzell

Network Manager

Roundwood Park School

Roundwood Park, Harpenden, Hertfordshire, AL5 3AE

Tel: 01582 765344 | www.roundwoodpark.co.uk